
Hardwood Warranty



See separate warranty details for Cascade series flooring

This program is limited to residential application only and unless stated otherwise does not apply to commercial or industrial use. This warranty is extended to the original purchaser ONLY and is not transferable. It is the responsibility of the installer and/or home owner to inspect planks prior to installations. Planks that are defective or visually not acceptable, should be discarded or possibly used in another location of the room. Urbanfloor accepts no responsibility for costs of product or labor when planks with visible defects have been installed.

As wood is a natural product industry standards allow for a defect and irregular tolerance of up to 5%. This warranty applies only to material that is in EXCESS of this 5% allowance.

IMPORTANT: Urbanfloor's installation and maintenance guidelines MUST be followed as a condition for this warranty Any floor installed outside of Urbanfloor's printed installation and maintenance parameters is subject to denial of the claim. Detailed installation instructions are included in cartons of Urbanfloor hardwood or online, along with maintenance guidelines at www.urbanfloor.com