

Hardwood Warranty

See separate warranty details for Cascade series flooring

This program is limited to residential application only and unless stated otherwise does not apply to commercial or industrial use. This warranty is extended to the original purchaser ONLY and is not transferable. It is the responsibility of the installer and/or home owner to inspect planks prior to installations. Planks that are defective or visually not acceptable, should be discarded or possibly used in another location of the room. Urbanfloor accepts no responsibility for costs of product or labor when planks with visible defects have been installed.

As wood is a natural product industry standards allow for a defect and irregular tolerance of up to 5%. This warranty applies only to material that is in EXCESS of this 5% allowance.

IMPORTANT: Urbanfloor's installation and maintenance guidelines MUST be followed as a condition for this warranty Any floor installed outside of Urbanfloor's printed installation and maintenance parameters is subject to denial of the claim. Detailed installation instructions are included in cartons of Urbanfloor hardwood or online, along with maintenance guidelines at www.urbanfloor.com

Limited Lifetime Structural Warranty

Urbanfloor™ warrants that the residential flooring sold under this Warranty is, at the time of sale, free from defects in material and manufacturing and that it conforms to Urbanfloor's standard specifications for the product category. Urbanfloor further warrants that when installed and maintained according to Urbanfloor specifications and when used according to its intended purpose, the flooring will not delaminate, separate, buckle or cup as a result of a manufacturing defect (Visit the following links for Urbanfloor's installation http://www.urbanfloor.com/Installation_Guides.html and maintenance <http://www.urbanfloor.com/Cleaning-and-Care.html>).

If your Urbanfloor product fails for any of the above reasons, Urbanfloor will replace or repair, at its option, a portion, or all of the flooring at no cost to the original purchaser as long as the original purchaser still owns the property where the floor was installed. Urbanfloor warranty is only extended to flooring maintained in Normal Environmental Conditions. Meaning that the heating and ventilating systems are working to maintain an interior humidity level between 30% to 50% and a room temperature between 60°F to 80°F year round.